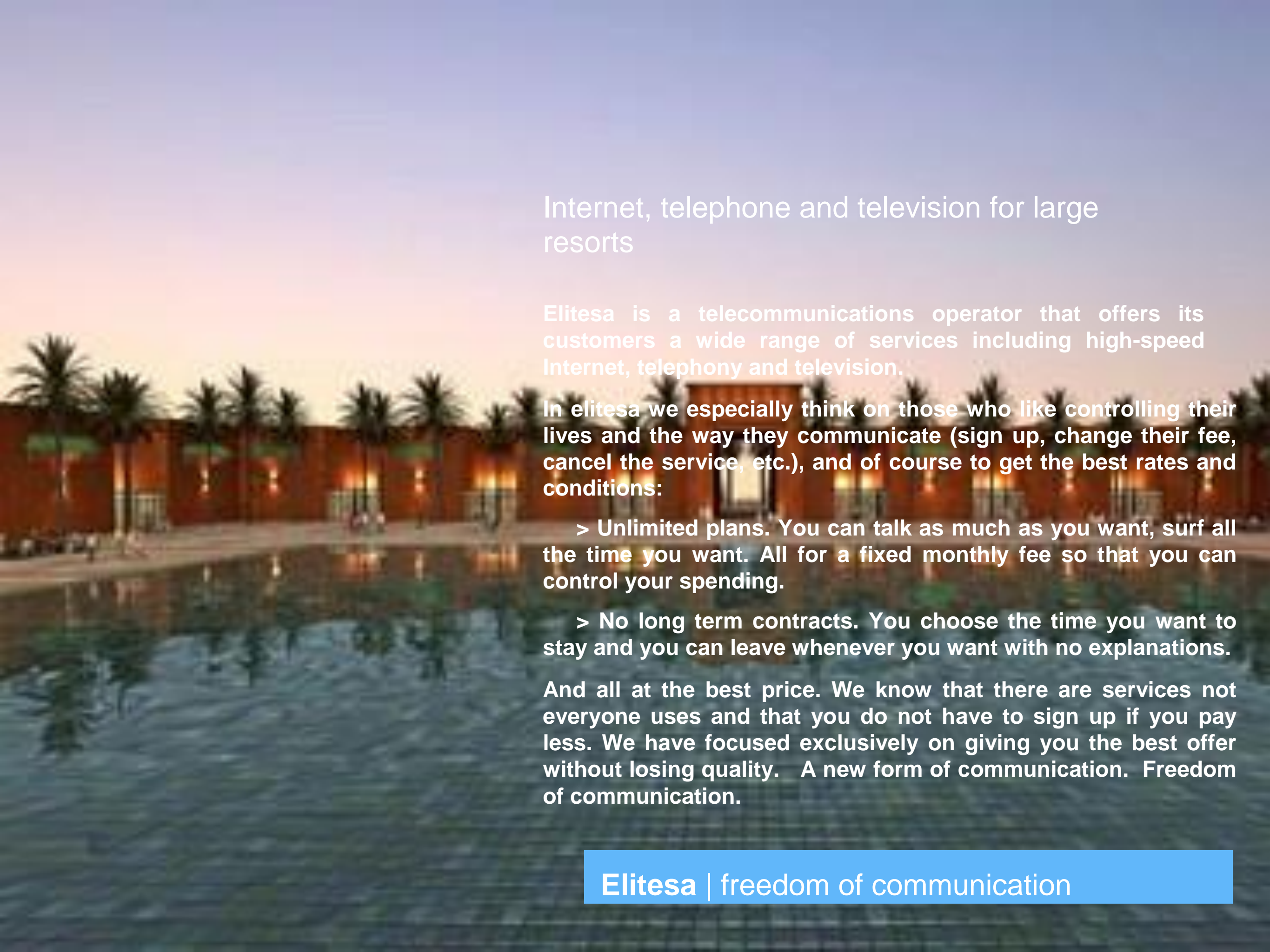




elitesa

Telephone and Internet Services for Condado de Alhama Golf Resort
April 2016



Internet, telephone and television for large resorts

Elitesa is a telecommunications operator that offers its customers a wide range of services including high-speed Internet, telephony and television.

In elitesa we especially think on those who like controlling their lives and the way they communicate (sign up, change their fee, cancel the service, etc.), and of course to get the best rates and conditions:

- > Unlimited plans. You can talk as much as you want, surf all the time you want. All for a fixed monthly fee so that you can control your spending.

- > No long term contracts. You choose the time you want to stay and you can leave whenever you want with no explanations.

And all at the best price. We know that there are services not everyone uses and that you do not have to sign up if you pay less. We have focused exclusively on giving you the best offer without losing quality. A new form of communication. Freedom of communication.

Internet

24 hour Internet Access

Internet Basic from 10 Mbps/1Mbps

No long term contracts

Easy to change company, fast connection, easy installation of the equipment.

Characteristics	Basic	Ready	Go
Assignment of public IP address	dynamic	dynamic	dynamic
Flat rate 24 h Internet access	included	included	included
Download speed up to	10 Mbps	30 Mbps	50 Mbps
Upload speed up to	1 Mbps	2 Mbps	5 Mbps
Long term contract	--	--	--
WIFI Router, configuration + installation	0.00 €	0.00 €	0.00 €
Total Monthly Connection Cost	0.00 €/month	25.00 €/month	30.00 €/month

All prices are VAT inclusive

How can we help you?

868 122 500

Customer service

elitesa | condado - Internet

Telephony

Basic telephone line

No long term contracts

Easy to change company, fast connection, easy installation of the equipment.

Features	Basic	Ready	Go
Internal landline fee	0.00 €/month	0.00 €/month	0.00 €/month
External landline fee	5.00 €/month	5.00 €/month	5.00 €/month

elitesa customers

0.00
Euro/min

Call set-up: 0 Euro

Spain
landlines

0.02
Euro/min

Call set-up: 0 Euro

Spain mobile
phones
(*) from

0.16
Euro/min

Call set-up: 0 Euro

International
calls from

0.03
Euro/min

Call set-up: 0 Euro

All prices are VAT inclusive

How can we help you?

868 122 500

Customer service

elitesa | condado - Internet

Limitless bonus 14.52€/month VAT included

No limits, no obligations, no fine print... All is very clear....

You can call as many times as you want and talk for as long as you need. It is an unlimited service. You must take into account that in order to protect the network and ensure the service to all our customers, we have a maximum of **1,000 minutes of free calls to Spain landlines and mobile phones A area**. This equates approximately 18 hours of conversation!! Do you think that is too much or too little? **We have to take into account that an average customer calls about 160 minutes per month, so that our proposal multiplies it by 6.** You have to know that telephone flat rates do not include special numbers, Intelligent Network numbers or premium-rate telephone numbers.

If you overcome that limit, you will be billed per second from the first second of conversation according to the fees in force and **above all you DON'T have to pay for call set-up**. The minutes that you do not use during a month expire at the end of that month, and they cannot be accumulated in consecutive months.

1000 minutes to national landlines and mobile phones, international A area
landline fee included

No long term contracts

Easy to change company, fast connection, easy installation of the equipment.

Zone A: Andorra, Argentina, Belgium, Colombia, Gibraltar, France, Denmark, Germany, Greece, Iceland, Ireland, Italy, Mexico, Monaco, Netherlands, Norway, Portugal, Sweden, United Kingdom, Uruguay, Venezuela, United States of America, Canada.

How can we help you?

868 122 500

Customer service

elitesa | condado - Landline Telephone

National calls bonus 12.10 Euro/month VAT included

No limits, no obligations, no fine print... All is very clear....

You can call as many times as you want and talk for as long as you need. It is an unlimited service. You must take into account that in order to protect the network and ensure the service to all our customers, we have a maximum of **1,000 minutes of free calls to Spain landlines**. This equates approximately 18 hours of conversation!! Do you think that is too much or too little? **We have to take into account that an average customer calls about 160 minutes per month, so that our proposal multiplies it by 6.** You have to know that telephone flat rates do not include special numbers, Intelligent Network numbers or premium-rate telephone numbers.

If you overcome that limit, you will be billed per second from the first second of conversation according to the fees in force and **above all you DON'T have to pay for call set-up**. The minutes that you do not use during a month expire at the end of that month, and they cannot be accumulated in consecutive months.

1000 minutes to national landlines,
landline fee included

No long term contracts

Easy to change company, fast connection, easy installation of the equipment.

How can we help you?

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Customer service

elitesa | condado - Landline Telephone

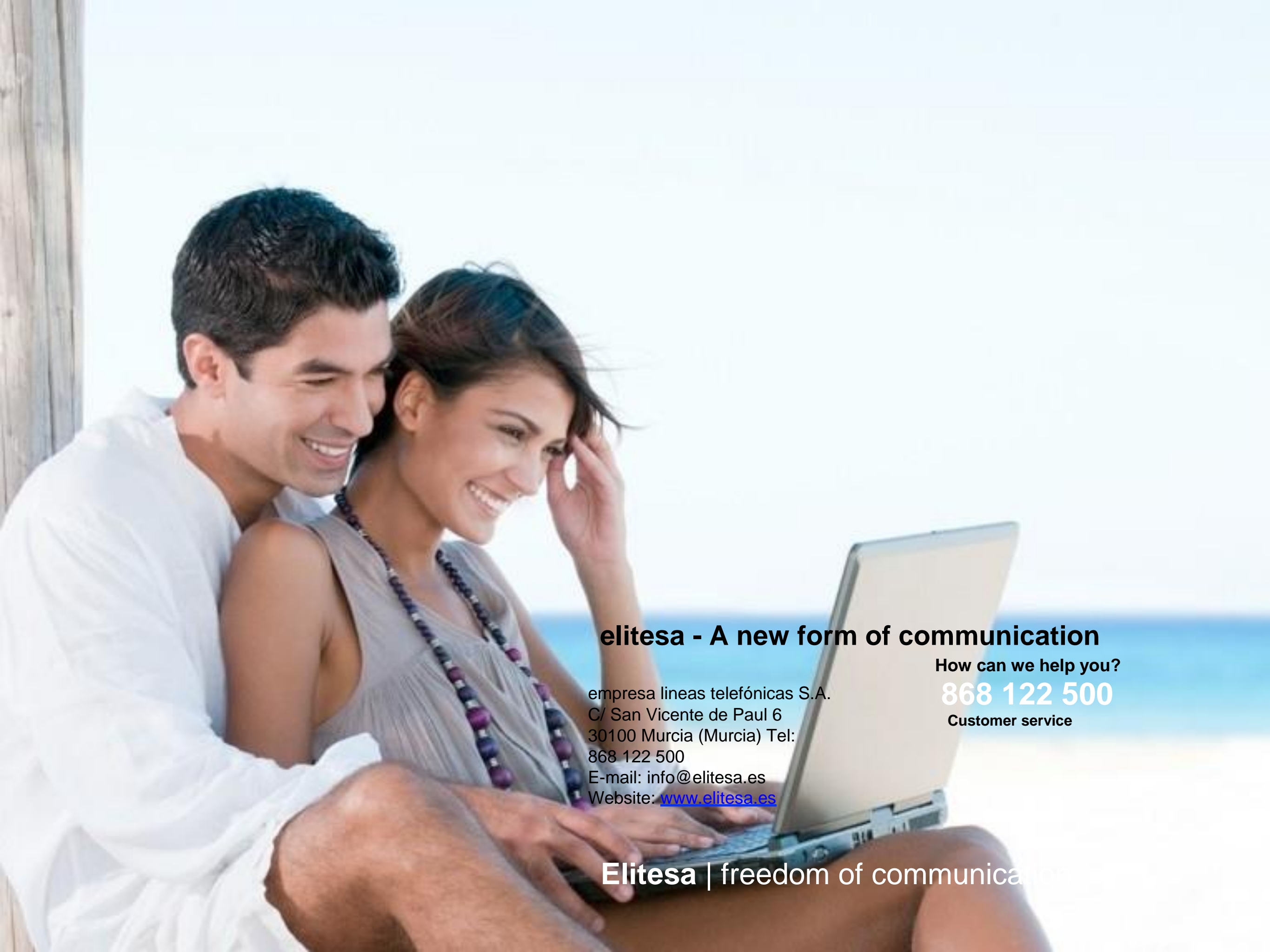
What else have we prepared for you?

	Installation fee €	Monthly fee €
Additional telephone number	Free	5.00 €/month
Additional telephone line	Free	10.00 €/month
Portability of an already existing phone number to another operator	Free	Free
Static IP address	Free	7.00 €/month
Special maintenance service [Technical assistance starting incidence resolution in a 8 hour period]	--	5.00 €/month
Active monitoring of your equipment (telephone/Internet)	--	3.00 €/month
Wi-Fi router, setup and installation	--	25.00 €/month
TV receiver (SD)	--	80.00 €/ month
Receiver TV (HD)	--	100.00 €/month

All prices are VAT inclusive

How can we help you?
868 122 500
Customer service

Elitesa | county - Other options



elitesa - A new form of communication

How can we help you?

868 122 500

Customer service

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Elitesa | freedom of communication